



S T A C K
F A C T S

January 19, 2007
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RE: M&R Rail Hotline Expands Rail Ramp Service

Dear Valued Customer:

Effective January 22, 2007, Pacer Stacktrain will expand additional rail ramps served through its M&R Rail Hotline, in the date order provided below.

The M&R Rail Hotline Team assists carriers when they incur a bad order loaded unit on terminal by managing container/chassis repair through our maintenance and repair supplier.

M&R Rail Hotline (available 24/7): 1-866-352-4493

Service Expansion Dates:

- January 22, 2007- CSX ramps in Pittsburgh, Buffalo and Worcester
- January 29, 2007- CSX ramps in Boston, Springfield and Philadelphia
- February 6, 2007- CSX ramps in Syracuse, Cleveland, Baltimore and Harrisburg
- February 12, 2007- CSX ramp in Kearny
- Coming soon - service to our West Coast ramps

Carriers will need to identify the following information:

1. Carrier name
2. Contact person and phone number
3. Pacer container and chassis number
4. Customer/IMC
5. Rail ramp location
6. Repair needed

If you have any questions, please do not hesitate to call Manuel Tate at 630-645-5384.

We appreciate your business.