



S T A C K F A C T S

March 23, 2005
Electronic Bulletin No. 641
RE: Updated Information Directory is Available

Dear Valued Customer:

Pacer Stacktrain has refreshed its Information Directory, which includes our Rules & Procedures. Most of these revisions were previously announced in Stack Facts and reflect alignment with current operating practices. All revisions are clearly marked in the Rules and Procedures, and relate primarily to per diem business rules, additional free time for Mexico traffic, ingate reservations for certain West Coast shipments, and mandatory arbitration of disputes. Also, we've provided an updated FAQ document to help summarize the revisions. Revisions that are not already in effect by operational practice will become effective as of March 31, 2005.

Getting the information is easy. The complete Information Directory, including the Rules & Procedures, is always available on our website at www.pacerstack.com/services/. Links to view and/or download the Rules & Procedures, the FAQ, and other documents are prominently displayed. So we encourage you to visit our website to review the updated Rules & Procedures right away.

Staying up-to-date is easy too. Anyone can subscribe to receive our Stack Facts or other important communications. To sign up, just go to the [e-Mail Alerts](#) page under the News tab of our website.

Everyone who deals with Pacer Stacktrain services in your organization should be informed about this update. This includes your sales, pricing, operations, finance, and administration teams. You should also ensure that your Beneficial Cargo Owners and other customers are fully aware of the Rules & Procedures that apply to their shipments. Again, you can direct your customers or employees to www.pacerstack.com/services/ for the complete Information Directory.

If you have questions, we're here to help. Please consult your account representative at the Pacer Stacktrain Customer Support Center for assistance.

- Eastern Region – 800-876-7281
- Western Region – 800-933-7822
- Mexico & Laredo Gateway – 866-420-2290

We appreciate your business.

This communication may contain promotional information from Pacer Stacktrain. We have sent this communication to you because you previously expressed interest in receiving these communications from Pacer Stacktrain. If you do not wish to receive this particular communication in the future, please reply to this message and type "REMOVE ME" in your subject line. Pacer Stacktrain maintains its corporate headquarters at 2300 Clayton Road, Suite 1200, Concord, CA 94520.