



February 25, 2005
Electronic Bulletin No. 635
Re: Announcing New Container Tracing Tool

## **Dear Valued Customer:**

Pacer Stacktrain is pleased to announce an additional reporting capability on our website that will provide a historical time-line container tracing capability that reflects key reporting events such as:

- Date billed, origin, destination, in-gate date at origin
- Date departed, date arrived at destination, out-gate date
- Border crossing events
- Equipment termination events (in-gate empty, loaded or direct interchange dates)

The report can be customized to run by origin and /or destination, by Pacer Stacktrain Quote and by mandatory date range. The report requires that the PSQ includes all preceding 0's (example 001234A). The report can be viewed on-line, or downloaded into a Microsoft Excel format. The Excel version can be re-formatted to allow for printing on a standard (landscape) letter-sized paper.

This new enhancement will save valuable time by minimizing the calls currently made to Customer Support and Equipment Reservations for this information.

To access this reporting enhancement, please log onto <a href="www.pacerstack.com">www.pacerstack.com</a>. The "Container Tracing" tab will be located under the Customer Support link between Shipment Tracking and Per Diem tabs. Please note a user ID and password are required.

If you encounter any problems, please contact your Customer Support Representative.

We appreciate your business.

This communication may contain promotional information from Pacer Stacktrain. We have sent this communication to you because you previously expressed interest in receiving these communications from Pacer Stacktrain. If you do not wish to receive this particular communication in the future, please reply to this message and type "REMOVE ME" in your

subject line. Pacer Stacktrain maintains its corporate headquarters at 2300 Clayton Road, Suite 1200, Concord, CA 94520.