



**S T A C K**  
**F A C T S**

**December 15, 2004**  
**Electronic Bulletin No. 608**  
**Re: Christmas and New Year's Holiday - Support Hours of Operation**

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Dear Valued Customer:

In conjunction with our previously announced holiday operating plan, hours of coverage for the following Pacer Stacktrain support groups are as follows:

	<b>Friday</b>	<b>Saturday</b>	<b>Friday</b>	<b>Saturday</b>
	12/24	12/25	12/31	1/1
<b>Rail Billing</b>	<b>0700-12:00 Central</b>	<b>Closed</b>	<b>07:00-12:00 Central</b>	<b>Closed</b>
<b>Customer Support</b>	<b>08:00-14:00 Central</b>	<b>Closed</b>	<b>08:00-14:00 Central</b>	<b>Closed</b>
<b>Equipment Reservation</b>	<b>Closed</b>	<b>Closed</b>	<b>08:00-12:00 Central</b>	<b>Closed</b>
<b>Laredo, TX Customer Support</b>	<b>09:00-14:00 Central</b>	<b>On Call</b>	<b>09:00-14:00 Central</b>	<b>On Call</b>

If you have any questions regarding the Christmas and New Year's Holiday operating plan, do not hesitate to call your local Pacer Customer Support or Sales Representative regarding specific terminals or Pacer Stacktrain services.

Thank you for choosing Pacer Stacktrain and enjoy the Holidays!