



S T A C K
F A C T S

December 1, 2004
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Re: UPRR RESERVATIONS PILOT AT LATC

To Our Valued Customer:

Pacer Stacktrain is participating in the UPRR LATC Reservations Pilot and working closely with UPRR to establish a seamless process between UP, Pacer and Pacer's Customers. For all Pacer shipments, Pacer is responsible for making reservations on our customers' behalf. If you are using Pacer for shipments from LATC to Lathrop or Brooklyn/Portland, you will not need to make reservations for those shipments on the UPRR web site. Because Pacer is the shipper on the waybill, Pacer will make the reservation on your behalf.

In the short term, Pacer is using historical shipping patterns to make reservations on behalf of our customers. In the near future, Pacer will be in contact with our customers directly to build communications processes that allow more accurate customer-specific reservations to be made.

If you encounter any problems or have any questions, please contact your Pacer Stacktrain Customer Service Representative.