



S T A C K F A C T S

November 18, 2004
Electronic Bulletin No. 594
Re: Thanksgiving Holiday Operating Plan - Revised

Dear Valued Customer:

In observance of the Thanksgiving Holiday, Pacer Stacktrain services with a scheduled gate cut off of Thursday, November 25, 2004 will not operate.

Pacer Stacktrain services operating with volume tendered to the network prior to Thanksgiving will continue to operate through to destination predicated with 8 - 12 hour delays as Union Pacific and CSX will attempt to minimize rail network operations so that crew members may observe the Holiday with their families.

Those services with scheduled arrival and availability on Thanksgiving Day will be delayed 24 hours at arrival terminal due to the Holiday operating schedule.

The Union Pacific and CSX have published specific terminal operating hours for the Holiday; however, most rail terminals supporting the Pacer Stacktrain network will be closed.

Hours of coverage for the following Pacer Stacktrain support groups are as follows:

	Thursday 11/25	Friday (Skeleton Crew) 11/26	Saturday 11/27
Rail Billing	Closed	07:00-15:00 Central	normal business hours
Customer Support	Closed	08:00-14:00 Central	normal business hours
Equipment Reservations	Closed	07:00-14:00 Central	normal business hours
Laredo, TX Customer Support	Closed	09:00-14:00 Central	normal business hours

If you have any questions regarding the Thanksgiving Holiday operating plan, do not hesitate to call your local Pacer Customer Support or Sales Representative regarding specific terminals or Pacer Stacktrain services.

Thank you for choosing Pacer Stacktrain and enjoy the Holidays.

Pacer Stacktrain Operations