



S T A C K F A C T S

September 22, 2004
Electronic Bulletin No. 574
Re: Post Hurricane Ivan Service Recovery

To our Valued Customer:

Pacer Stacktrain services operating to and from the greater Southeastern network on the CSX railroad are returning to normal in the aftermath of Hurricane Ivan:

- The embargo on volume operating into and out of previously communicated locations has been lifted.
- All CSX ramps supporting Pacer Stacktrain services that had been closed have since been reopened.
- All Pacer Stacktrain services operating on the CSX railroads in the Southeastern network are now operating.
- Trains are once again being interchanged between the UPRR and CSX at New Orleans.

In an effort to provide the best possible service, some Pacer Stacktrain services moving to and from the Southeast will be rerouted via alternate gateways into the early part of next week in an effort to help alleviate the congestion at New Orleans:

- Pacer Stacktrain services that operate into and out of Florida that normally route along the Florida panhandle to and from the New Orleans gateway will be diverted.
- Pacer Stacktrain services that operate between City of Industry / Los Angeles Basin to and from the Southeast will divert over the Memphis or St. Louis Gateways.

We do anticipate some delays in the greater Southeast due to residual congestion, reroutes, and signal problems, particularly around Mobile, AL for the next several days.

We appreciate your patience during these difficult times and appreciate your business.