



**S T A C K**  
**F A C T S**

**September 8, 2004**  
**Electronic Bulletin No. 563**  
**Re: Post Hurricane Frances Service Recovery**

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Dear Valued Customer,

All CSX and FEC terminals that were affected by Hurricane Frances are once again open and operational. Customers with loads that have been notified as being available at any CSX terminal in the Southeast are encouraged to out-gate them as quickly as is practical in order to relieve terminal congestion.

The CSX and FEC main lines that service the Pacer Stacktrain network in the Southeast have been restored to service. However, we anticipate delays due to heavy congestion for volume moving through the Atlanta, Jacksonville, and New Orleans triangle of approximately 24 hours on some Pacer services. These delays will likely continue into next week. We will continue to work with the CSX, FEC, and UPRR to prioritize Pacer services to the extent possible.

The restriction on Pacer loads to and from Florida has been lifted. Volume destined to Florida, originating on either the CSX or UPRR, as well as volume originating in Florida may once again be billed and offered. Pacer volume billed to Florida prior to the restriction which has been holding at origin or on line, has begun to move.

Ivan, a Category 5 hurricane, is currently making its way through the Caribbean. This hurricane has the potential to be the most damaging of this season's hurricanes. As projected, Hurricane Ivan may make landfall in south Florida early next week. It is also possible that Ivan will move into the Gulf of Mexico. Contingency plans are being made. More information will follow as the situation develops.