



S T A C K F A C T S

June 25, 2004

Electronic Bulletin No. 518

Re: Dray Carrier Announcement: Per Diem Billing Changes and Enhancements

Pacer Stacktrain is improving our equipment management functionality to our IMC Customers and Dray Carriers by introducing Version 3.0 of the Pacer Per Diem Invoicing (PPDI) System.

The major enhancements to our system will include:

- Capability to bill per diem to IMC's or Dray Carriers
- Weekly per diem invoicing via paper and/or electronic copy
- On-Line (Web) Direct Interchange capability for Dray Carriers and IMC's

This new version of PPDI will improve and automate per diem billing processes and enable Pacer Stacktrain (PST) to transition per diem billing from the Dray Carrier to the IMC. The overriding focus of the functionality we are implementing is to reduce the inefficiencies and high costs involved in the current per diem processes for all parties involved (IMC, Dray Carrier and PST).

The first weekly per diem invoice that will be issued from the new system will be for equipment in-gating between Saturday June 26th, and Friday July 2nd (inclusive). The last monthly per diem invoice will be produced the last week of June, and will be for equipment in-gating between Tuesday, June 1st and Friday, June 25th (inclusive).

Pacer Global Logistics will be PST's first IMC customer to accept direct per diem invoicing effective Saturday, June 26th. For Dray Carriers that do business with PGL, out-gating equipment on or after Saturday, June 26th, per diem will be invoiced directly to PGL and not to the Dray Carrier. Dray Carriers will still be invoiced and will be accountable for any PGL equipment out-gated before Saturday, June 26th.

All current per diem invoicing and collection processes for Dray Carriers will stay the same with the exception of receiving a weekly bill versus a monthly

bill. You can, however, elect to receive an electronic copy of your per diem invoice. The dispute and payment process will remain the same, you should continue to fax your disputes to Michele and Vanessa at 925-969-1943 and send your payment within 30 days of invoice receipt to the lock-box address specified on your invoice.

The new system also provides the ability for Dray Carriers or IMC's to enter Direct Interchanges utilizing PST's internet site at www.Pacerstack.com. This functionality will be available effective July 1, 2004. As of this date, **Direct Interchanges will be required whenever there is a change in Dray Carrier or a change in IMC.** As we will be direct billing PGL for per diem charges, any direct interchange not entered when the IMC involved is PGL, could result in the Dray Carrier being charged the per diem. There will be training sessions as outlined on the attached form. **Effective August 1, 2004, all Dray Carriers and IMC's will be required to submit their Direct Interchanges utilizing PST's internet site.** During this month long transition, you will still be able to fax your direct interchanges to PST using the existing process.

To sign up for the On-Line Direct Interchange access and electronic receipt of your per diem invoice, complete the following steps:

- 1) Complete and return the attached form via fax to 630-645-5360 by the end of business June 28th in order to have your ID and password active for the Pacer website by July 1, 2004.
- 2) Select the desired web-based Direct Interchange training session that you would like to participate in. Conference call-in numbers and/or pass codes will be provided at the time you sign up for the training session. This will be a system demo, and there will be time allotted for questions.
- 3) If you have problems or questions about the system, you may call the PPDI help desk at 630-645-5366 between the hours of 8 AM and 4 PM CST, Monday through Friday. Alternatively, you may email Joe Zak your questions at Joe_Zak@Pacerstack.com.

Upon receipt of the sign up form, PST will send you a start-up package with detailed Direct Interchange training information. This information may be sufficient to allow you to complete the Direct Interchanges on-line, but everyone is welcome to sign up for the training sessions. If you do not receive this training material, please call 630-645-5366 and provide your current contact information to ensure that you receive the package.

Choose your own Pacer StackTrain User ID
(6-12 characters up to three Use ID's)

On-Line Direct Interchange Training Session (11AM CST) June 29th June 30th July 1st

On-Line Direct Interchange Training Session (1PM CST) June 29th June 30th July 1st

(Please circle desired date and time)

When your ID is activated, we will notify you by: E-Mail Fax Phone

(Please circle one - your initial password will be provided)

Please complete this form and return via fax to 630-645-5360
For questions please call 630-645-5366