March 16, 2004
Electronic Bulletin No. 478
RE: Temporary Service Revision

Distribution,

The UP railroad is still very sluggish across its Sunset Corridor (through Arizona and New Mexico) because of it's capital improvement projects in the region. As a result, the UP's timeline to recover from its two previous derailments is slower than normal. The number of trains operating across the region and the number of available crews to support them is strained, thus the UP has had little success in working-off this backlog.

That said, beginning today, March 16, 2004, the UP will temporarily reroute some of Pacer Stacktrains train services via alternate routes in order to alleviate some of this congestion so as to allow the UP time to work-off the trains in this area and rebuild its crew base to acceptable levels. This alternative routing is expected to last for 30 days, or through the week of April, 5, 2004. Normally, we like to provide at least two week advance notification of such a service change, but the gravity of the situation necessitated a quick decision to begin to turn-the-tide and improve service in this area.

   *   Dallas - Mesquite originating volume destined to Northern California will be detoured via St Louis. This will add an additional 2 day transit to our existing service standard as it has to connect to another existing Intermodal train. So, instead of a current 5th day commitment, we will be 7th day.

   *   Norcal originating volume destined to Dallas - Mesquite will also detour via St. Louis. This too will add an additional 2 day transit to our existing service standard as it has to connect to another existing Intermodal train. So, instead of a current 6th day commitment, we will be 8th day.

Again, this is temporary and is being implemented to assist the UP's recovery efforts to return to some semblance of service on its Sunset Corridor.

We appreciate your patience during these trying times.

If you have specific questions, please contact your local business development representative

Pacer Stacktrain