



**S T A C K**  
**F A C T S**

**January 30, 2004**  
**Electronic Bulletin No. 466**  
**RE: New Phone Numbers For Memphis Billing Department**

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Pacer Stacktrain Memphis Rail Billing Department is pleased to announce that as of 5:00 P.M. CST on Friday, January 30, 2004 we will have a new phone system installed in our office complete with an ACD system and 800 number. This new system will allow us to provide our customers with the best possible service. Please see the new and old phone numbers below for quick and easy reference. Please direct all future billing inquiries to the numbers listed below. Also note there is a possibility of a 2 - 3 hour disruption in phone service at the time of the switch. We would appreciate as much of your billing being sent in ahead of time.

New Numbers:

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New 800 Billing Customer Service Line: 1-800-684-4070  
Memphis Local Number: 1-901-684-4932

No change

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Billing Fax - (No Change) 1-800-897-3822

To see this notification posted online, please visit [www.pacerstack.com/news](http://www.pacerstack.com/news)

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