



**S T A C K**  
**F A C T S**

**February 4, 2003**

**Electronic Bulletin No. 374**

**RE: Missing CLM Records on the Pacer Stacktrain Network - UP Railroad Lines**

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To All Pacer Stacktrain Customers:

The CLM process at UP Railroad has been down since Friday afternoon. The portion that is not working is the railcar process, but the overall effect is to both railcars and containers. It affects the track and trace process for all, including customers.

UPRR had to put changes in place on Friday, for Homeland Security requirements from the Federal Government. They are diligently working on the problem and hope to have resolved by this afternoon.

We will update you when we receive confirmation that CLM activity is restored.

Please contact your local Business Development Representative if you have any questions.