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To all Customers:

Pacer Stacktrain is experiencing a disruption in our telephone service. The 800#s to reach our Customer Service Centers are not in operation at this time. We are working to resolve the problem. In the meantime, please call 877-816-1810. We will send an updated announcement out when the service has been restored. Thank you for your patience. You can obtain tracing information on our

website at www.pacerstack.com as well as obtain rail billing status information by calling our billing center at 901-684-7370.