

Pacer Systems Scheduled Maintenance Alert

Dear Valued Customer,

In order to better serve you, Pacer has scheduled an upgrade to our web-based systems. This upgrade will take place on Sunday, December 7, 2008 between the hours of 1 a.m. PST and 1 p.m. PST.

During this time, the following web-based systems will be unavailable:

- Equipment Reservations (ERS)
- Gate Reservations
- Tracking & Tracing, Pickup Number
- Rate Requests and Rate History
- Web-based Rail Billing (Shipping Orders)
- All Per Diem Applications
- Direct Interchange (DI)
- PacerDirect Customer and Vendor portals
- IVR System

Inbound EDI 404 and outbound 322 messages are not affected by this upgrade, and will continue to be processed normally during this outage.

If you have any questions regarding this notice please contact your business development representative.

We appreciate your business.