

## July 4 Holiday Schedule - Support Hours of Operation

Dear Valued Customer,

In observance of Independence Day on Friday, July 4, Pacer Stacktrain will operate its support groups as outlined in the holiday schedule below.

Pacer Stacktrain services operating with volume tendered to the network Fourth of July weekend will continue to operate through to destination but may be delayed 24-36 hours as our underlying rail carriers will attempt to minimize rail network operations so that crew members may observe the holiday with their families.

### JULY FOURTH HOLIDAY - HOURS OF OPERATION

Support Group	Thursday July 3	Friday July 4	Saturday July 5	Sunday July 6	Monday July 7
Customer Support Eastern Region (800) 876-7281	0600-1800 CDT	CLOSED	0800-1200 CDT	CLOSED	0600-1800 CDT
Customer Support Western Region (800) 933-7822	0700-1800 PDT	CLOSED	0800-1200 PDT	CLOSED	0700-1800 PDT
Customer Support Mexico (866) 420-2290	0800-1900 CDT	0800-1700 CDT	0930-1330 CDT	1000-1400 CDT	0800-1900 CDT
PacerDirect Customer Support (800) 813-3615	0001-2400	0001-2400	0001-2400	0001-2400	0001-2400
Equipment Reservations U.S. & Canada (877) 816-1810	0600-1900 CDT	CLOSED	0800-1200 CDT	CLOSED	0600-1900 CDT
Equipment Reservation Mexico (011) 52 55 91 72 45 85 ext. 21	0900-1800 CDT	0900-1800 CDT	0900-1800 CDT	0900-1800 CDT	0900-1800 CDT
Gate Reservation (800) 715-5046	0800-1900 CDT	CLOSED	CLOSED	CLOSED	0800-1900 CDT
Per Diem / Direct Interchange (630) 645-5396	0700-1700 CDT	CLOSED	CLOSED	CLOSED	0700-1700 CDT
Rail Billing*	0700-2300 CDT	On Call Only** 0800-1500 CDT	0700-2300 CDT	1000-2200 CDT	0700-2300 CDT

\*\* Rail Billing on call number is  
(901) 237-6872.

#### Gate Reservations Notice:

Please note our underlying rail carriers may be running on a holiday schedule so there could be some adjustments to the normal schedules.

If you have any questions regarding the July 4 holiday hours of operation, please contact your local Pacer Stacktrain Customer Support or Business Development Representative.

Access Pacer Stacktrain Online Services at [www.pacerstack.com](http://www.pacerstack.com) and reserve boxes, check inventory, find schedules and more.

We appreciate your business, and we hope that you enjoy the holiday.