

CSX Origin Storage Fee for Mexico Destinations on Customs Hold After 48 Hours

Dear Valued Customer,

In an effort to improve equipment availability and service, CSX has announced that effective immediately all loads residing at a CSX terminal on customs hold after 48 hours with Mexico destinations will be charged origin storage of \$75.00 per day. Pacer Stacktrain will invoice our customers accordingly.

To serve our customers, Pacer Stacktrain absorbs storage charges when we have the responsibility for a bad order chassis or container, a chassis shortage situation, misroutes, and billing errors. However, when no extenuating circumstances are present, we must apply the charges and policies of the underlying rail carriers.

If you have any questions regarding this announcement, please contact your local Pacer Stacktrain representative for assistance. We appreciate your understanding regarding these changes and your continued business.