



S T A C K  
F A C T S

**June 19, 2007**  
**Electronic Bulletin No. 883**  
**Re: Updated Rules and Procedures Now Available**

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Dear Valued Customer,

**Pacer Stacktrain has updated its Rules & Procedures.** Many of these revisions relate to our new PacerDirect services between the United States and Puerto Rico (and other Caribbean points) through Trailer Bridge, Inc. Other revisions include:

- Information for using our new PacerDirect transload service in Southern California.
- Changes to our Mexico services offerings.
- Addition of charges for expired equipment reservations.
- Elimination of a different fuel surcharge matrix for door-to-door services. Now ramp-to-ramp and door-to-door services are subject to the same fuel surcharge, adjusted on a weekly basis.
- Elimination of two addresses for filing freight claims. Now all freight claims should be filed with our PacerDirect operations in Ohio.

Revisions are clearly marked in the updated Rules and Procedures. If the revisions in the updated Rules and Procedures are not already in effect by operational practice or if the effective date is not stated in the updated Rules and Procedures, the changes shown will become effective as of June 19, 2007.

**Getting the information is easy.** The complete Information Directory, including the Rules & Procedures, is prominently displayed and always available to view and/or download from our [Services Directory](#) page located on our website at [www.pacerstack.com](http://www.pacerstack.com). We encourage you to visit our website to review the updated Rules & Procedures right away.

**Staying up-to-date is easy, too.** Anyone can subscribe to receive our Stack Facts or other important communications. To sign up, just [Register for News Bulletins](#) under the What's New section located on our website home page.

**Everyone who deals with Pacer Stacktrain services in your organization should be informed about this update.** This includes your sales, pricing, operations, finance, and administration teams. You should also ensure that your Beneficial Cargo Owners and other customers are fully aware of the Rules & Procedures that apply to their shipments.

**If you have questions, we're here to help.** Please contact your Pacer Stacktrain Customer Support or Business Development Representative for assistance.

We appreciate your business.